

Copeland Mobile – Advanced Training

April 2nd, 2020





What You Will Learn Today?

- Emerson's Copeland Mobile App & Desktop Version
 - How to download app
 - How to find and use desktop version
 - Key features and benefits
 - How to register and sign in to Copeland Mobile
 - Reviewed the functionality of Copeland Mobile
 - Practice using the apps



Ground Rules For This Session

- Type your questions in the chat box.
- Mary will field questions and "unmute" you if required
- During question period at the end please raise your hand and we will unmute you.
- Please respect others' points of view.
- Please share any ground rules you would like to add before we get started in the chat box.

Features & Benefits



Copeland Mobile has access to over 30 years of Copeland compressor information. This tool is used to provide you with the most current and accurate information on Copeland compressors. It will help you do many things from find parts need for your compressor to the close wholesaler with stock.

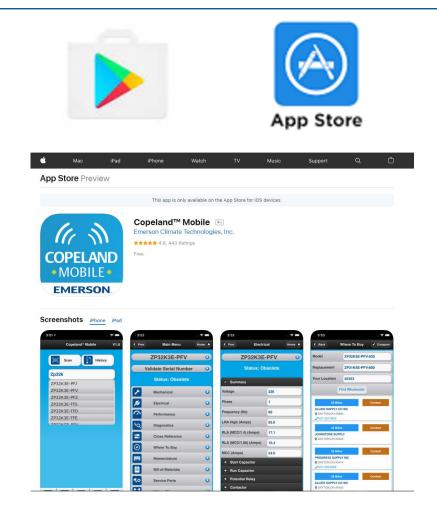
The Copeland Mobile app includes:

- WebApp Instant updates
- Auto fill model recommendations
- Where To Buy Lookup
- Model / Serial Number Scanning
- Full parts and accessories istings
- Compressor Diagnostics
- Replacement model Cross Reference

#6400 - Last printing was 2009-2010...

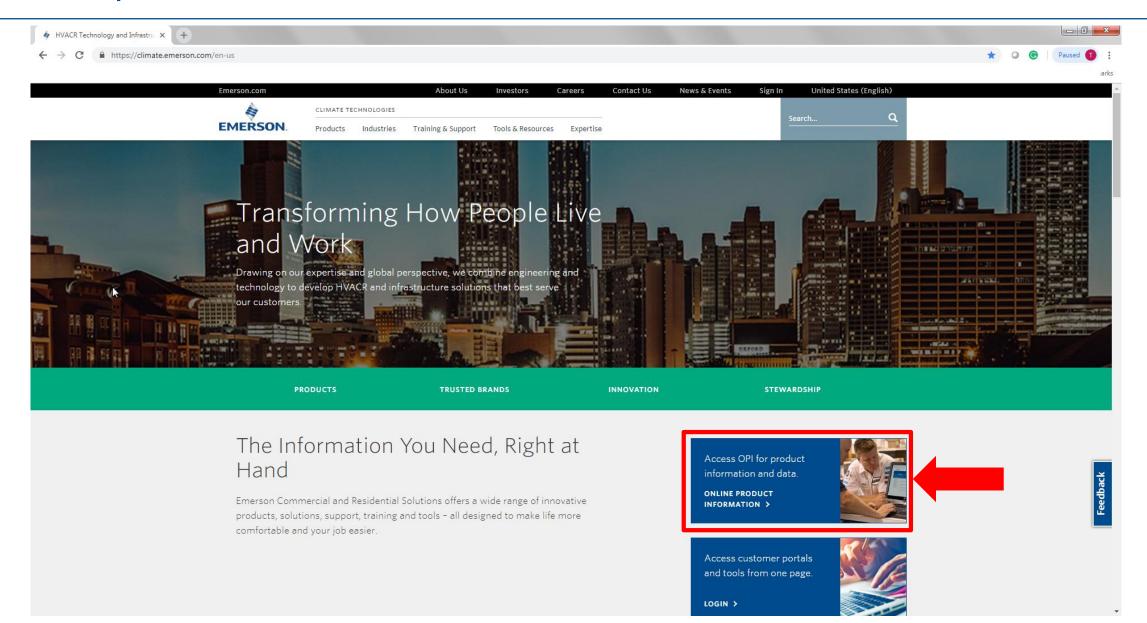


How To Download The Apps On Mobile Devices

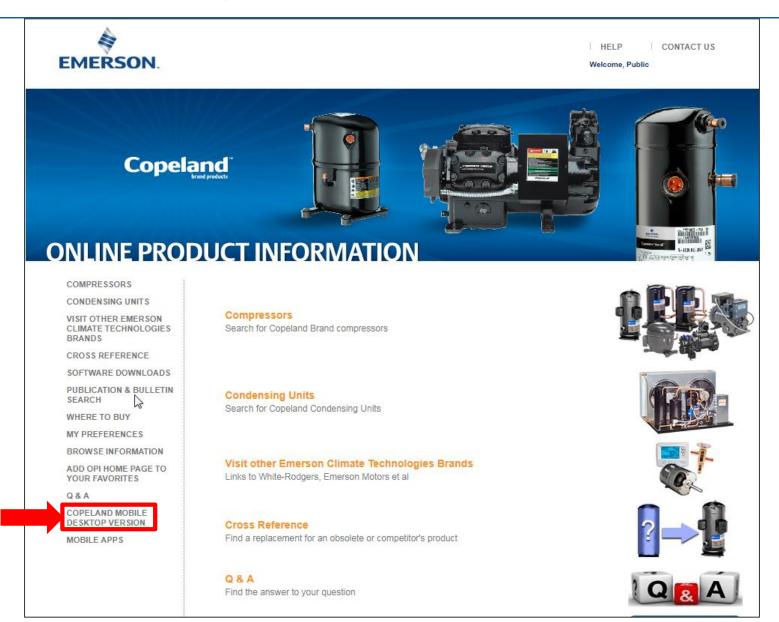




Desktop Version - www.climate.emerson.com



Copeland Mobile Desktop Version



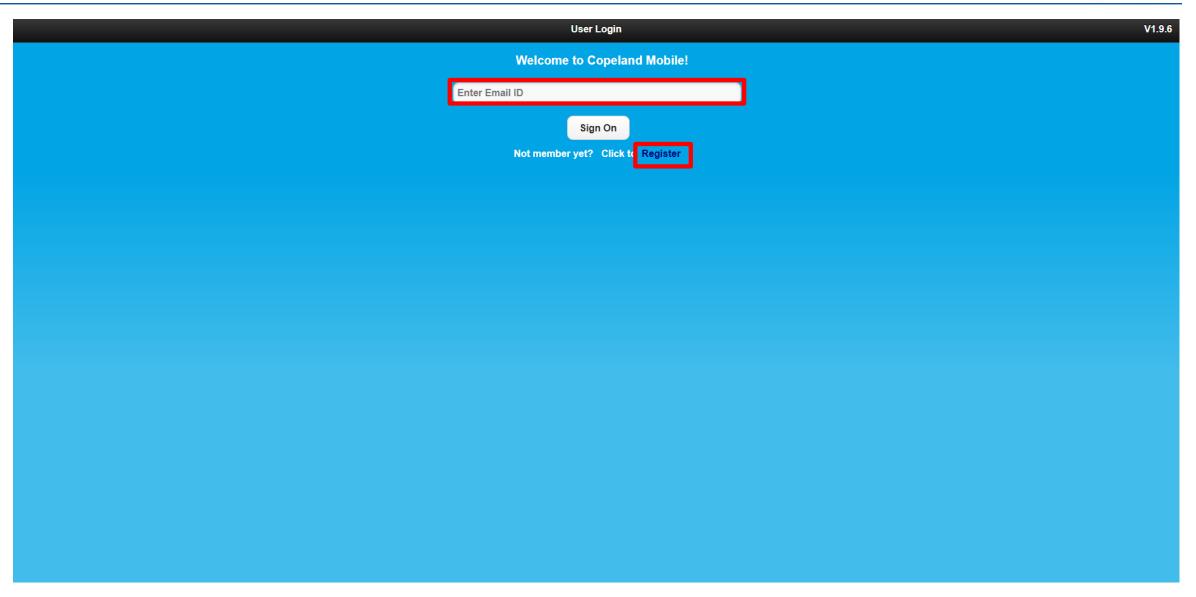


Copeland Mobile









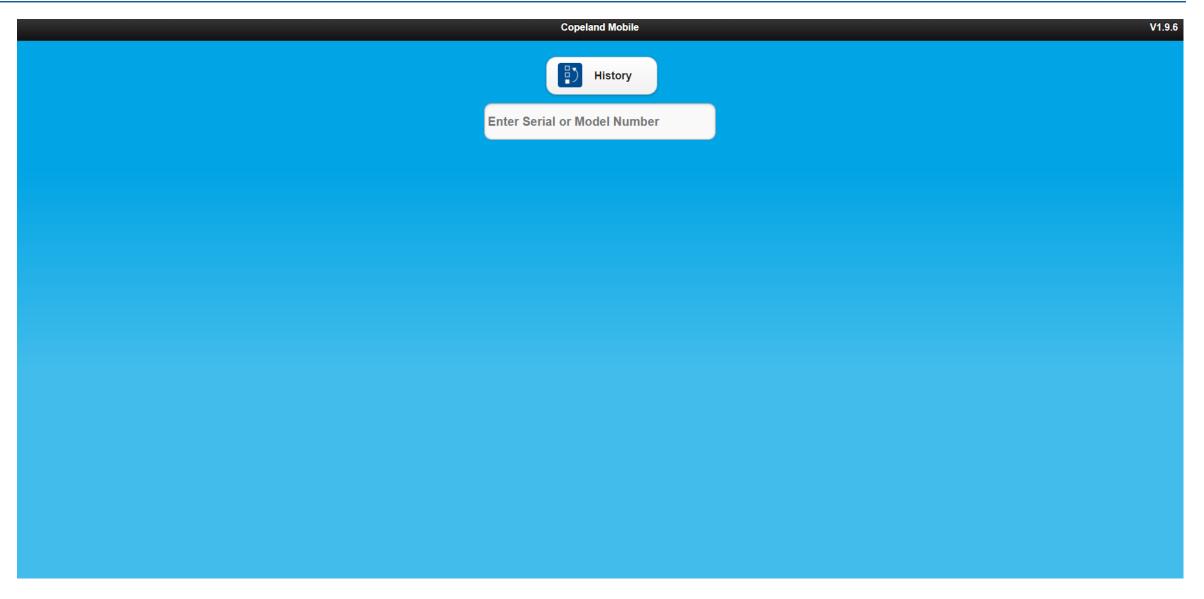




€ Login	User Registration	V1.9.6
	Email Id*	
	First Name*	
	Last Name*	
	Contact Number	
	Select Country*	
	State / Province	
	City	
	Zip Code / Postal Code	
	Submit	

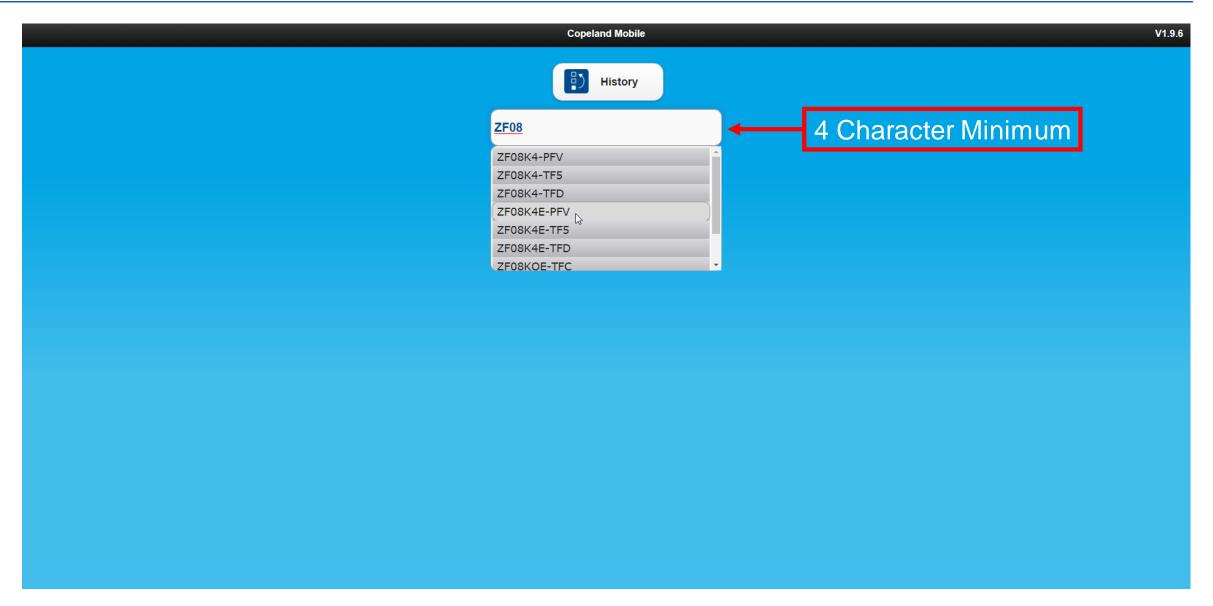












Results Page



Results					Home 🏠
ZF08K4E-PFV Application : Low Temp., Liquid Inj	Refrigerant : R-134A	Oil : Polyol Ester	Electrical : 200-1-50	Product Type : Scroll	•
ZF08K4E-PFV Application : Low Temp., Liquid Inj	Refrigerant : R-134A	Oil : Polyol Ester	Electrical : 230-1-60	Product Type : Scroll	•
ZF08K4E-PFV Application : Low Temp., Liquid Inj	Refrigerant : R-404A	Oil : Polyol Ester	Electrical : 200-1-50	Product Type : Scroll	•
ZF08K4E-PFV Application: Low Temp., Liquid Inj	Refrigerant : R-404A	Oil : Polyol Ester	Electrical : 230-1-60	Product Type : Scroll	D
ZF08K4E-PFV Application: Low Temp., Liquid Inj	Refrigerant : R-448A	Oil : Polyol Ester	Electrical : 230-1-60	Product Type : Scroll	•
ZF08K4E-PFV Application : Low Temp., Liquid Inj	Refrigerant : R-449A	Oil : Polyol Ester	Electrical : 200-1-50	Product Type : Scroll	•
ZF08K4E-PFV Application : Low Temp., Liquid Inj	Refrigerant : R-449A	Oil : Polyol Ester	Electrical : 230-1-60	Product Type : Scroll	•
ZF08K4E-PFV Application : Low Temp., Liquid Inj	Refrigerant : R-507	Oil : Polyol Ester	Electrical : 200-1-50	Product Type : Scroll	•
ZF08K4E-PFV Application: Low Temp., Liquid Inj	Refrigerant : R-507	Oil : Polyol Ester	Electrical : 230-1-60	Product Type : Scroll	•
ZF08K4E-PFV Application : Med Temp Low Cond.	Refrigerant : R-134A	Oil : Polyol Ester	Electrical : 200-1-50	Product Type : Scroll	•
ZF08K4E-PFV Application : Med Temp Low Cond.	Refrigerant : R-134A	Oil : Polyol Ester	Electrical : 230-1-60	Product Type : Scroll	•
ZF08K4E-PFV					

Copeland Authorized Wholesaler Support Network



ONTARIO



Executive Director, Channel Tel: 416-526-2858 Grea.Butt@emerson.com



Dennis Kozina Director, Sales Tel: 519-770-5538 Dennis.Kozina@Emerson.com



Product Planning

Business Manager - Eastern Canada Tel: 514-926-3501 Claude.Deslandes@Emerson.com

Warranty & Special Inspections



Customer Service

Alyshia Calvesbert Warranty Administrator/ Quality Coordinator Tel: 519-720-2243 Alvshia.Calvesbert@Emerson.com



Marketing

Liborio Mendola Product Planner Tel: 519-732-4530 Liborio.Mendola@Emerson.com



WESTERN CANADA

Ray Winger Partner Champion – BC Tel: 604-404-3115 Raymond.Winger@Emerson.com



Ken Wright Partner Champion Tel: 519-502-9936 Kenneth.Wright@Emerson.com



Claude Dompierre Partner Champion Tel: 514-386-0639 Claude.Dompierre@Emerson.com

OUEBEC & MARITIMES



Technical Support

Greg Swiercz Manager, Technical Services Tel: 519-720-2236 Greg.Swiercz@Emerson.com



Lorie Kellam Customer Communicator Supervisor Tel: 519-720-2226 Lorie.Kellam@Emerson.com



Pamela Jordan Manager, MarCom Tel: 519-720-2246 Pamela.Jordan@Emerson.com



Kal Zgheir Partner Champion - AB Tel: 403-589-8392 Kal.Zgheir@Emerson.com



Zaki Abedeen Partner Champion Tel: 416-948-2466 Zaki.Abedeen@Emerson.com



Alain Mongrain Contractor Business Development Tel: 514-349-0587 Alain.Mongrain@Emerson.com



Bruce Bosnell Product Support Specialist Tel: 519-756-6157 Ext 2415 Bruce.Bosnell@Emerson.com



Vicki Archer Customer Communicator Tel: 519-720-2227 Vicki.Archer@Emerson.com



Kieran Wells Marketing Specialist Tel: 905-301-1261 Kieran.Wells@Emerson.com



Cal Godal Partner Champion - MB, SK Tel: 204-918-2118 Cal.Gogal@Emerson.com



Victor Vera Partner Champion Tel: 613-791-6590 Victor.Vera@Emerson.com



Paul Andrew Orani Technical Support Engineer Tel: 519-754-2830 PaulAndrew.Orani@Emerson.com



leff Farmcombe Customer Communicator Tel: 519-720-2300 Jeffrey.Farncombe@Emerson.com



Magdalena Ho Marketing Analyst Tel: 416-605-0771 Magdalena.Ho@Emerson.com



Nelson Schellenberg Contractor Business Development Tel: 306-914-4522 Nelson.Schellenberg@Emerson.com



Luciano DiBiase Contractor Business Development Tel: 226-747-6856 Luciano.DiBiase@Emerson.com



Application Support Specialist Tel: 519-720-2242 JaspreetSingh@Emerson.com

Jaspreet Singh

Peter Sison

Scott Tennent

Tel: 519-720-2241

Electronics Support

Tel: 647-321-9373



Tel: 519-720-2228 lessica.Hardy@Emerson.com Anna Squeo

Customer Communicator

Anna.Squeo@Emerson.com

Tel: 519-720-2221

Customer Communicator

Jessica Hardy



Mary Gushie Marketing Coordinator Tel: 519-756-6157 Ext 2417 Mary.Gushie@Emerson.com



Energy & Sustainability Tel: 416-577-5256 Joshua.Boles@Emerson.com



Trevor Matthews HVAC/R Training & Development Tel: 416-576-7968 Trevor,Matthews@Emerson.com



Yvon St-Gelais Electronics Support Tel: 514-206-6484

Yvon.St.Gelais@Emerson.com

Product Support Specialist

Scott.Tennent@Emerson.com

Peter.Sison@Emerson.com



Samantha DePuyjalon Customer Communicator Tel: 1-800-305-6953 WRSales.Canada@Emerson.com



Benita Leke Customer Communicator Tel: 1-800-305-6953 WRSales.Canada@Emerson.com



